



Terms and Conditions

Last updated: 5 February 2026

1. Introduction

These Terms and Conditions (“Terms”) govern your access to, browsing of, and use of the website alpharus.com.my (including any subdomains or related mobile sites) (“Website”) owned and operated by **Alpha Arus Sdn Bhd** (Company No. 202601004509 (1666606-A)) (“Company”, “we”, “us”, or “our”).

By accessing or using the Website in any manner, you agree to be bound by these Terms. If you do **not** agree with any part of these Terms, you must immediately discontinue use of the Website.

2. Use of the Website

You may use the Website only for **lawful purposes** and in a manner that does not infringe the rights of, or restrict or inhibit the use and enjoyment of the Website by, any third party.

You agree **not** to:

- Use the Website in any way that breaches any applicable Malaysian law or regulation
- Introduce viruses, trojans, worms, logic bombs or other material that is malicious or technologically harmful
- Attempt to gain unauthorized access to the Website, the server on which it is stored, or any server, computer or database connected to the Website
- Attack the Website via a denial-of-service attack or a distributed denial-of-service attack
- Copy, reproduce, duplicate, sell, resell or exploit any portion of the Website or Content without our express written permission

3. Intellectual Property Rights

All content on the Website, including but not limited to text, graphics, logos, images, photographs, videos, audio, software, designs, layouts, compilations and any other materials (“Content”), is the property of **Alpha Arus Sdn Bhd** or our licensors and is protected by copyright, trademark, design and other intellectual property laws of Malaysia and international treaties.

You are granted a **limited, non-transferable, non-exclusive, revocable license** to view and temporarily download the Content solely for your personal, non-commercial, informational use.



ALPHA ARUS SDN. BHD. 202601004509 (1666606-A)
3.02D (East Wing), Level 3 Menara BRDB 285, 59000 Bangsar,
Wilayah Persekutuan Kuala Lumpur.
<https://alpharus.com.my/>

Any other use — including reproduction, modification, distribution, transmission, republication, display, performance, or commercial exploitation — is strictly prohibited without our prior written consent.

4. Information and Materials

All information, descriptions, specifications, images, diagrams, quotations, estimates, performance projections, and other materials on the Website are provided **for general information purposes only**.

While we make reasonable efforts to ensure accuracy, we do **not** warrant or represent that the information is complete, accurate, reliable, current, error-free or suitable for any particular purpose.

Any reliance you place on such information is strictly at your own risk.

5. No Contract Formation via the Website

Nothing on the Website constitutes an offer capable of acceptance or an invitation to treat.

No binding contract for the supply of goods or services (including solar PV systems, BESS, O&M services, or any other solutions) will be formed through the Website alone.

Any contract for services or products will only be formed after:

- You receive a formal written quotation or proposal from us, and
- Both parties execute a separate written agreement or purchase order.

6. Quotations and Enquiries

Any quotation, estimate, proposal, or preliminary pricing information provided through the Website, email, or other communication is **indicative only** and is valid for the period stated (if any).

We reserve the right to withdraw or amend any quotation at any time before a formal contract is signed.

7. Third-Party Links

The Website may contain links to third-party websites or resources.

These links are provided for convenience only. We have no control over, and accept no responsibility or liability for, the content, privacy practices, or availability of those sites.



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8. Limitation of Liability

To the fullest extent permitted by law:

- The Website is provided on an “as is” and “as available” basis
- We disclaim all warranties, express or implied, including but not limited to warranties of merchantability, fitness for a particular purpose, and non-infringement
- We shall not be liable for any direct, indirect, incidental, special, consequential, punitive or exemplary damages
- This includes, but is not limited to, loss of profits, business, revenue, data, goodwill, anticipated savings, or any other intangible losses arising from or in connection with the use of, or inability to use, the Website or any information contained on it

9. Indemnity

You agree to indemnify, defend and hold harmless **Alpha Arus Sdn Bhd**, its directors, officers, employees, agents and affiliates from any claim, demand, loss, liability, damages, costs or expenses (including reasonable legal fees) arising out of or related to:

- Your breach of these Terms
- Your use of the Website
- Any content you submit or transmit through the Website

10. Termination

We reserve the right to suspend or terminate your access to the Website at any time, without notice, for any reason including breach of these Terms.

11. Governing Law and Jurisdiction

These Terms are governed by and construed in accordance with the **laws of Malaysia**.

Any dispute arising out of or in connection with these Terms or your use of the Website shall be subject to the **exclusive jurisdiction** of the courts of Malaysia.

12. Contact Us

If you have any questions about these Terms and Conditions, please contact us at:

Email: enquire@alpharus.com.my

Telephone: +6012 622 3480

Address: 3.02D (East Wing), Level 3 Menara BRDB 285, 59000 Bangsar, Wilayah Persekutuan Kuala Lumpur.